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P.1.O. 1449  DEPARTMENT OF COMMERCE  PATENT AND TRADEMARK OFFICE  LIST OF PRIOR ART CITED BY APPLICANT					09793877-0002		09/509,204	
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UHA	AT	"The Provision of Intelligent Agent-Based Enhanced Multimedia Network Services", AT&T Technical Journal, Vol. 74, No. 5, September 1995, pages 68-77						
LAD	AU	"Visual Dialog Showing Speech Interaction with an Intelligent Agent", IBM Corp. 1993, Vol. 39, No. 1, January 1996, pages 237-240						
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